Subprocessor Register

Companies that handle customer data for N1 Research, LLC

Version	1.0, October 2026

This register lists the companies that handle customer data for **N1 Research, LLC**: what each one does, what data it receives, where that data is located and the agreement that covers it.

N1 Research, LLC holds the production cloud and AI provider accounts and the business associate agreements (BAAs) with those providers.

Customers under the Data Processing Addendum receive 30 days' notice before a new subprocessor is added.

1. Subprocessors Under a BAA

Company	Location	Service and data	Agreement
N1 Research Sdn. Bhd.	Malaysia	Builds and operates the platform. Accesses production systems, including PHI, for support, incident response and maintenance.	Subcontractor BAA.
Google LLC (Google Cloud)	United States; uploaded files in the region chosen for each patient (section 4)	Hosting for the production platform and its data, including database records and uploaded files.	Google Cloud BAA.
Google LLC (Google Cloud Vertex AI)	Global (Google Cloud)	AI models on Vertex AI used by platform features. Receives prompts and documents, including health data.	Google Cloud BAA.
OpenAI OpCo, LLC (OpenAI API)	United States	AI models used by platform features. Receives prompts and documents, including health data.	OpenAI BAA.

The platform sends health data only to the AI providers in this section. Prompt and response content is not written to n1.care's logs.

2. Network Edge

Company	Location	Service and data
Cloudflare, Inc.	Global network; headquarters in the United States	Network security and delivery for platform traffic. Content is not stored.

3. Service Providers Without PHI

These providers support n1.care's own operations and receive only the data listed.

Company	Location	Service and data
Google LLC (Google Workspace)	Google data centers worldwide	Corporate email and documents.
Stripe, Inc.	United States	Subscriptions and payments. Customer billing and subscription data.

4. Data Locations

The platform's databases and logs are in the United States for every patient. Each patient's uploaded files are stored in the region chosen at registration. The choice is permanent.

Storage in every region is encrypted at rest and in transit and is not publicly accessible.

Region	Location
United States	United States
European Union	Frankfurt, Germany
United Kingdom	London, United Kingdom
Singapore	Singapore
India	Mumbai, India
Australia	Sydney, Australia

Security and privacy questions: security@n1.care. Agreements: longevity@n1.care. Further documents: https://trust.n1.care.